

# Youngstown State University Post-Hospitalization Support

The Office of the Dean of Students (DOS) provides support, education, guidance, and advocacy to students by addressing extenuating situations and concerns that may impede their success, all while maintaining campus safety and fostering a culture of civility, character, and respect. This document was created to inform our community of resources available and to ensure continuity of care for students who visit, are admitted to, or are discharged from the hospital.

## Student Counseling Services

Student Counseling Services provides free, short-term, in-person counseling for currently-enrolled students. Consultations, referral services, and outreach programs are also provided for the YSU community. Student Counseling Services is available to assist students in locating ongoing care post-hospitalization to ensure continuity of care.

## Accessibility Services

Accessibility Services strives to create an accessible community where people are judged on their ability, not their disability. The office provides support to students with physical, medical, learning, hearing, visual, and/or psychological disabilities. Accessibility Services partners with students and faculty to establish accommodations, services, and access to academic programs. The office can also provide academic accommodations and assist with planning support for students upon discharge from the hospital.

## Case Management

Case Managers work with the Dean of Students and key campus offices to provide comprehensive support for students experiencing challenges that may negatively impact their ability to succeed. The goal of Case Management is to identify potential issues and intervene as early as possible to resolve situations in a way that prioritizes the safety of the student and others in the community, respects student agency, encourages resilience, facilitates personal development, and restores health and wellbeing. Case Managers are the first point of contact for all students who visit, are admitted to, or are discharged from the hospital. Case Managers meet with students 1-on-1 to determine their needs, support their transition back to academics, and help navigate and coordinate support inside and/or outside the college.

## Wick Primary Care

Students have unique health care needs and no one understands that more than the team at Wick Primary Care at YSU. Services are provided through a partnership between Mercy Health and Youngstown State University. Wick Primary Care can provide medical and/or mental health support to students who may require such support upon discharge from hospital to ensure continuity of care.

Students taking a minimum of one class on YSU's main campus are assessed the Student Health Center fee of \$34.00 each semester and have full use of the services at Wick Primary Care. Access to Wick Primary Care reduces a student's out-of-pocket cost associated with individual or family health care plans. Students can be seen without a co-pay while covered by the Student Health Center Fee.

**Note:** Students enrolled in an on-line program and taking classes strictly on-line may purchase access to the Student Health Center for \$34.00 per semester.

Students in the following programs are not eligible for the services provided with the Student Health Center Fee: Youngstown Early College (YEC), College Credit Plus (CCP), Workshops, English Learning Institute (ELI), and Sixty-Plus. However, they may visit Wick Primary Care using their own health insurance or other methods of payment.

## Penguin of Concern Referral Form



## Frequently Asked Questions

### Q: What happens with a student's academics during their time in the hospital?

**A:** Youngstown State University encourages a student's primary concern to be their health and wellbeing. All other academic matters (i.e. class attendance, submission of assignments, and communication with faculty), can be addressed after discharge. Students are welcome to communicate their situation with their faculty if they are able, but this is not necessary. Students and/or health care professionals can reach out to the Office of the Dean of Students to assist with contacting faculty, coordinating accommodations upon return, or navigating any consequences from being hospitalized.

### Q: What happens if I cannot return to YSU due to my condition?

**A:** The Office of the Dean of Students oversees the medical leave/withdrawal process for students who are unable to complete the semester due to a medical condition. Students are encouraged to contact a Case Manager for more information, if applicable to their situation.

### Q: How do I help a student if I am aware that they may be hospitalized or in need of assistance?

**A:** The Penguin of Concern Referral Form is the primary way to connect students to the Office of the Dean of Students. Submissions may be anonymous, if necessary.

**IMPORTANT:** All members of the YSU community have a responsibility to report any situation that could possibly result in harm to self or others. However, the Penguin of Concern Referral Form should not be used to report crisis situations in which a student poses an active or immediate risk of harm. In these situations, please contact the YSU Police Department immediately at 330-941-3527 (or 911 from a campus phone).

YOUNGSTOWN STATE UNIVERSITY



Dean of  
Students

For more information about support available to students, please contact the Office of the Dean of Students at (330) 941-4721 or dos@ysu.edu